

WESTMINSTER VILLAGE

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We're Not Just Surviving...We're Thriving

While it is an unprecedented time, those that live and work at Westminster Village are doing very well. We are a vaccinated and boosted community and though there were a few positive cases following holiday gatherings outside of Westminster, all affected are doing wonderfully and there was no spread within the population. For that, we give thanks. We are a community that cares about each other and does what is needed to protect each other. With a 98% vaccination rate and continued safety practices, life is enjoyed here at Westminster Village.

A short pause to in-person dining allowed us to ensure the small number of cases did not grow and now all dining rooms have been re-opened. The team members at Westminster are always ready to quickly adjust for the safety of all. Life Enrichment programs and services continue, including programming along the Seven Dimensions of Wellness. This has been a hallmark of Westminster, for which offerings grow continuously.

Much is written about current workforce challenges. Westminster has approximately 270 team members and has very few open positions. The greatest challenge has come from the quarantining of children and the struggles of working parents. Westminster has done everything possible to lift up its wonderful team members and that has paid off as we have gone through this time. We often call Westminster the safest place in town, and it truly is.

Expansion Leads to Growth

As you know, Westminster took on a massive expansion and renovation project approximately 5 years ago. Now we are seeing significant growth in the number of persons living at Westminster, which was envisioned and planned for with the expansion. In Independent Living there are more residents than there have ever been in the history of Westminster Village. There are still apartments open as we continue to fill the 48 additional units, but that number is quickly decreasing. Now is certainly a great time to look at an Independent Living apartment. The Willows community remains full at present. Assisted Living and Memory Care exceed 95% occupancy, and Martin Health Center is seeing the largest number of persons served in its history. In fact, there has been significant growth in that area in the last six months, primarily because of our new relationships with both local healthcare facilities. If you haven't toured during this pandemic, please schedule a time to come visit us and see all that is offered and the reasons why so many people are making the move to Westminster.



Almost Done!

The last 5 ½ years have been focused on construction and expansion at Westminster. The project to be completed in the upcoming weeks is referred to as the “Envelope Project.” This involved replacement of the stucco on all the Independent Living buildings and the sealing of the brick. Within that project, many windows have been replaced. The response to this latest work has been very positive as it has updated the aesthetics of the buildings significantly, but more importantly has provided another layer of protection. We look forward to Spring when the Foundation-funded irrigation system will be installed around the Foundation Garden Walk. There will also be regrading and seeding where construction vehicles have taken their toll, and the new Veterans Garden will be planted. Planning for outside work is taking place now because Spring IS coming.

Diversity, Equity and Inclusion

The Governing Board of Westminster Village approved a statement on Diversity, Equity and Inclusion (DEI) in 2020. This statement has been a charge for the Leadership of the organization to ensure that Westminster is a welcoming community, that we embrace diversity, seek inclusion for all persons and opportunities for each individual's success. These efforts relate to the team and to residents. A DEI Committee has been in place since that statement was approved and has made significant inroads in education, advocacy and assessment. While that work has begun, the journey is not one that will be complete for a long time. Westminster is committed to stay on the journey.

Dining: It's Not What It Used To Be

Dining options have continually expanded over the last few years. A full compliment of chefs and cooks have allowed creativity and talent to bring even more offerings and flavors to dining. A new winter menu includes options such as Seafood Pasta and Pancetta Gnocchi. Westminster has even added a Registered Dietitian to the team to assist with meal planning and meeting nutritional needs across the campus for residents and team members. She also meets with residents individually to help them address their nutritional concerns. We welcome and are thrilled to have Amelia Marino, RD, as a part of the Westminster team.



Looking to the Future

The Governing Board of Westminster engaged OnePoint Partners to begin envisioning what the future will be for Westminster Village. Our passion is to help people live their lives through a comprehensive program of services. We have done much to expand and renovate the campus so the new strategic plan will not be focused on more buildings in the short term, but rather on enhancing services, investing in technology and continuing the focus on being the employer of choice. Specifics of the plan will be shared over the upcoming months. Of interest, in the strategic planning process a market study was completed and confirmed that Westminster Village was the preferred provider of services across the continuum for seniors with the highest occupancy in all areas of any facilities in this community. In addition, a recent satisfaction survey completed by Independent Living residents showed 99% of residents are willing to recommend Westminster Village to family and friends.

Governance Structure

Several times in this newsletter there has been a reference to the Governing Board. This is currently a group of thirteen individuals who oversee the operations of Westminster Village. They are dedicated partners who bring significant expertise and shepherd the organization for the long term. In addition to the Governing Board for Westminster Village, there is a Foundation that is also overseen by a Governing Board. The Foundation works in concert with the efforts of the operations board but keeps a focus on enhancing the lives of residents. Their many gifts to Westminster Village are appreciated by all. The resident community also has an association known as Resident Council which serves as a liaison to and from the Administration and Board members. These three groups work in concert to enhance Westminster Village.

When Will You Be Here?

There has never been a better time to move into Westminster Village. We currently have immediate availability for a variety of our Independent Living apartment floor plans and can even accommodate those who want to move in less than the traditional 60 days. You could be here before the snow stops flying! Reach out to the Marketing Team to learn more about what's available and for details on our current incentives for accepting an apartment in Independent Living and joining the Westminster community.

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Two Bedroom Corner Expanded

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