
CORONAVIRUS UPDATE

FROM: BARB NATHAN
DATE: APRIL 9, 2020

It appears we are getting through this difficult time well here at Westminster Village. We so appreciate all of your understanding, your patience, and the many ways that you are taking care of yourself and those around you. I give thanks each day that we get through without a positive diagnosis here at Westminster. I give thanks for the incredible staff that I have the opportunity to work with, and I give thanks for all of you.

It has been a week without any new regulations from the State or the Federal government. Hopefully everyone is getting used to all the staff wearing masks and know that we are doing that to protect our residents and visitors. We have been collecting cloth masks from several different people who have donated their time and their talents in making these for Westminster Village. At this point, we have given them to all our staff and have collected a number so we can provide them to you.

We would particularly encourage any family member or other visitor to campus wear a mask. This is extremely important because visitors, of course, have been outside of Westminster and we want to protect residents against what they may have encountered. We keep encouraging residents to stay in and encourage them to let us know what things we can do for them that they might normally need to go out for.

I have been in communication with the medical directors and presidents of our two hospitals as we have been working through this time. Each of them want to help us keep residents here. As a result, each hospital has put together a number of different services that can be accessed via phone or internet. It is extremely important to give early attention to any medical issue that may arise, and there are ways to do that without going to the physician's office.

Physician offices are taking calls, though they may have to return a call once a message has be left. Our resource nurse, Michelle Burton, is available to help residents navigate medical issues. The blood draw service at Westminster continues Tuesdays and Fridays. All physicians can order labs here and the lab will get the results to them. Pharmacies are offering delivery and curbside services as well.

Thank you so much for your support. Together, we will get through this.